Program 644 - Leisure Services for Non-Dependent Populations

Program Outcome Statement

Enhance quality of life, physical fitness and positive use of discretionary time through a market based approach by providing or brokering leisure services for non-dependent populations.

So that:

Prog	gram Outcome Measures	Weight	FY2002/2003 Adopted	FY2003/2004 Recommended
*	Revenue to operating expense ratio is 1.33 for non-dependent population Ratio	5	1.33	1.33
*	There are 1,559,025 participant hours of directly provided or brokered non-dependent leisure activities Participant Hours	3	1,559,025.00	1,559,025.00
*	The overall customer satisfaction rating is 85% for directly provided or brokered non-dependent leisure services. - Rating	2	85.00%	85.00%
*	Average cost per participant hour is \$2.51 for non-dependent populations (not including revenue). - Average Cost Per Hour	1	\$2.51	\$2.51
*	The Budget/Cost Ratio (planned cost divided by actual cost) is at 1.0 Ratio	1	1.00	1.00

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64401 - Cultural Arts for Non-Dependent Populations

Enhance the community's cultural arts appreciation, abilities and enjoyment by providing or brokering cultural arts activities such as visual arts, dance, music and drama for non-dependent populations, so that:

Service Delivery Plan Measures	FY2002/2003 Adopted	FY2003/2004 Recommended
* There are 64,100 participant hours of directly provided or brokered activities.	(4.100.00	(4.100.00
- Participant Hours	64,100.00	64,100.00
* The overall customer satisfaction rating is 85%.		
- Rating	85.00%	85.00%
* Revenue to operating expense ratio is 0.91.		
- Ratio	0.91	0.91

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64401 Part 01 - Provide for City Presented Theater Performances

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644000 - Pro	ovide for Visual Arts Classes and Activities for A	dults			
Product: Pa	articipant Hour				
	FY 2002/2003 Adopted	\$178,702.04	24,000.00	5,250.29	\$7.45
	FY 2003/2004 Recommended	\$195,450.81	24,000.00	5,252.14	\$8.14
Activity 644020 - Pro	ovide for Dance Classes and Activities for Adults				
Product: Pa	articipant Hour				
	FY 2002/2003 Adopted	\$57,551.61	34.000.00	1,075.05	\$1.69
	FY 2003/2004 Recommended	\$59,470.77	34,000.00	1,075.43	\$1.75
Activity 644030 - Pro	ovide for Performing Arts Classes and Activities	for Adults			
Product: Pa	articipant Hour				
	FY 2002/2003 Adopted	\$19,236.29	1,500.00	471.68	\$12.82
	FY 2003/2004 Recommended	\$20,052.18	1,500.00	471.84	\$13.37
Activity 644040 - Pro	ovide for City Presented Theater Performances				
Product: Pa	articipant Hour				
	FY 2002/2003 Adopted	\$35,828.86	4.600.00	477.05	\$7.79
	FY 2003/2004 Recommended	\$37,721.04	4,600.00	477.22	\$8.20
Totals for Service Delivery Plan	64401	Costs		Work Hours	
Totals for Service Delivery Flan	FY 2002/2003 Adopted	\$291,318.80		7,274.07	
	FY 2003/2004 Recommended	\$312,694.80		7,276.63	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64402 - Aquatics for Non-Dependent Populations

Enhance community's water safety abilities, physical health and enjoyment by providing or brokering instructional and leisure swim activities for non-dependent populations, so that:

Service Delivery Plan Measures	FY2002/2003 Adopted	FY2003/2004 Recommended
 * There are 5,000 participant hours of directly provided or brokered aquatics activities. - Participant Hours 	17,000.00	5,000.00
* Overall customer satisfaction and pool site inspection rating is 85%.- Rating	85.00%	85.00%
* Revenue to operating expense ratio is 0.63 Ratio	0.53	0.63

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64402 Part 01 - Provide for Lap Swimming

	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644050 - Provide for Swim Lessons for Adults				
Product: Participant Hour				
FY 2002/2003 Adopted	\$36,604.29	5,000.00	969.85	\$7.32
FY 2003/2004 Recommended	\$61,178.53	5,000.00	1,435.75	\$12.24
Activity 644060 - Provide for Lap Swimming				
Product: Participant Hour				
FY 2002/2003 Adopted	\$58,292.58	12,000.00	2,032.25	\$4.86
FY 2003/2004 Recommended	\$0.00	0.00	0.00	\$0.00
Totals for Service Delivery Plan 64402:	Costs		Work Hours	
FY 2002/2003 Adopted	\$94,896.87		3,002.10	
FY 2003/2004 Recommended	\$61,178.53		1,435.75	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64403 - Sports Services for Non-Dependent Populations

Enhance community's physical health and development and enjoyment by operating sports facilities and programs and providing or brokering instructional classes, leagues and sports activities for non-dependent populations, so that:

Service Delivery Plan Measures	FY2002/2003 Adopted	FY2003/2004 Recommended
 * There are 168,800 participant hours of directly provided or brokered sports activities. - Participant Hours 	168,800.00	168,800.00
* Overall customer satisfaction rating is 85% Rating	85.00%	85.00%
* Revenue to operating expense ratio is 1.49.- Ratio	1.49	1.49

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64403 Part 01 - Provide for Adult Leagues

		Costs	Products	Work Hours	Product Costs
Activity 644070 -	Provide for Adult Leagues				
Product:	Participant Hour				
	FY 2002/2003 Adopted	\$182,171.19	38,000.00	4,900.14	\$4.79
	FY 2003/2004 Recommended	\$189,871.48	38,000.00	4,902.21	\$5.00
Activity 644080 -	Provide for Adult Sports Activities				
Product:	Participant Hour				
	FY 2002/2003 Adopted	\$56,541.55	10,800.00	628.91	\$5.24
	FY 2003/2004 Recommended	\$57,992.00	10,800.00	629.18	\$5.37
Activity 644100 -	Provide for Adult Open Gym Program				
Product:	Participant Hour				
	FY 2002/2003 Adopted	\$36,956.64	25,000.00	1,763.43	\$1.48
	FY 2003/2004 Recommended	\$38,689.86	25,000.00	1,764.17	\$1.55
Activity 644110 -	Provide for Operation of Tennis Center				
Product:	Participant Hour				
	FY 2002/2003 Adopted	\$34,536.49	95,000.00	113.22	\$0.36
	FY 2003/2004 Recommended	\$35,365.63	95,000.00	113.27	\$0.37
Totals for Service Delivery P	lan 64403:	Costs		Work Hours	
·	FY 2002/2003 Adopted	\$310,205.87		7,405.70	
	FY 2003/2004 Recommended	\$321,918.97		7,408.83	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64404 - Food and Catering Services

Generate increased play at Sunken Gardens golf course by offering restaurant amenities while optimizing revenue generation of restaurant facility, so that:

Service Delivery Plan Measures	FY2002/2003 Adopted	FY2003/2004 Recommended
* There are 100 catering events with 110,000 participant hours Events	100.00	100.00
- Participant Hours	110,000.00	110,000.00
* Services achieve an overall customer satisfaction rating of 85%.- Rating	85.00%	85.00%
* All health and safety standards are met 90% of the time Percent of Time	90.00%	90.00%
* Revenue to operating expense ratio is 1.10 Ratio	1.10	1.10

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64404 Part 01 - Provide Support and Training

	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644130 - Provide for Catering Product: Participant Hour				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$163,673.95 \$170,363.24	110,000.00 110,000.00	3,837.72 3,839.42	\$1.49 \$1.55
Totals for Service Delivery Plan 64404: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$163,673.95 \$170,363.24		Work Hours 3,837.72 3,839.42	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64405 - Facilities and Reservations for Rental Use

Optimize usage and revenue potential of existing City recreation facilities by providing facilities for rental use, so that:

Service Delivery Plan Measures	FY2002/2003 Adopted	FY2003/2004 Recommended
* There is an aggregate total of 550,000 participant hours of rental use Participant Hours	550,000.00	550,000.00
* Facilities have an overall customer satisfaction rating of 85%.- Rating	85.00%	85.00%
* Revenue to operating expense ratio is 1.41 Ratio	1.41	1.41

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64405 Part 01 - Provide for Rental Use of Theater

	Costs	<u>Products</u>	Work Hours	Product Costs
Activity 644160 - Provide for Rental Use of Community Center Product: Participant Hour				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$187,959.49 \$199,870.81	150,000.00 150,000.00	6,219.10 6,170.57	\$1.25 \$1.33
Activity 644170 - Provide for Rental Use of Theater				
Product: Participant Hour				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$93,845.13 \$101,672.33	80,000.00 80,000.00	473.74 470.04	\$1.17 \$1.27
Activity 644180 - Provide for Rental Use of Senior Center				
Product: Participant Hour				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$106,347.24 \$89,340.59	73,000.00 73,000.00	1,912.08 3,199.68	\$1.46 \$1.22
Activity 644190 - Provide for Rental Use of Park Buildings, School	ols and Raynor Park			
Product: Participant Hour				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$62,828.69 \$66,222.47	88,000.00 88,000.00	3,192.88 3,167.97	\$0.71 \$0.75
Activity 644200 - Provide for Rental Use of Picnic Areas				
Product: Participant Hour				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$16,687.38 \$16,754.80	150,000.00 150,000.00	828.75 822.29	\$0.11 \$0.11
Activity 644210 - Provide for Rental Use of Sports Fields				
Product: Participant Hour				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$19,647.24 \$20,650.70	9.000.00 9,000.00	514.84 510.82	\$2.18 \$2.29

Program 644 - Leisure Services for Non-Dependent Populations

Totals for Service Delivery Plan 64405:	<u>Costs</u>	Work Hours
FY 2002/2003 Adopted	\$487,315.17	13,141.39
FY 2003/2004 Recommended	\$494.511.70	14,341.37

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64406 - Golf - Sunnyvale Golf Course

Enhance quality of life, physical fitness and enjoyment by operating an 18-hole golf course with competitive market rates for non-residents and discounts for Sunnyvale residents, so that:

Service Delivery Plan Measures	FY2002/2003 Adopted	FY2003/2004 Recommended
 Rounds of golf are played out of 98,500 optimum rounds depending on year-round favorable weather conditions. Rounds of Golf 	98,500.00	0.00
- Optimum Rounds	98,500.00	0.00
* There are 441,000 participant hours of golf activity Participant Hours	441,000.00	0.00
* The overall customer satisfaction and facility quality inspection rating is 90%.- Rating	90.00%	0.00%
* Golf services revenue to operating expense ratio is 2.7 Ratio	2.70	0.00

Program 644 - Leisure Services for Non-Dependent Populations

Notes

Golf Course Operations and Services have been restructured into its own program (645) for FY 2003/2004.

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64406 Part 01 - Maintain Turf Areas

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644220 -	Mow Greens				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$68,556.02 \$0.00	3.00 0.00	1,275.38 0.00	\$22,852.01 \$0.00
Activity 644230 -	Maintain Greens				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$99,307.28 \$0.00	3.00 0.00	1,481.16 0.00	\$33,102.43 \$0.00
Activity 644240 -	Mow Tees and Collars				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$65,015.81 \$0.00	5.00 0.00	1,342.81 0.00	\$13,003.16 \$0.00
Activity 644250 -	Maintain Tees and Collars				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$49,583.99 \$0.00	5.00 0.00	964.96 0.00	\$9,916.80 \$0.00
Activity 644260 -	Mow Fairways				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$68,431.74 \$0.00	50.00 0.00	1,243.99 0.00	\$1,368.63 \$0.00
Activity 644270 -	Maintain Fairways				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$38,627.07 \$0.00	50.00 0.00	441.79 0.00	\$772.54 \$0.00

Program 644 - Leisure Services for Non-Dependent Populations

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644280 -	Mow Aprons and Roughs				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$151,129.10 \$0.00	86.00 0.00	2,843.74 0.00	\$1,757.32 \$0.00
Activity 644290 -	Maintain Aprons and Roughs				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$18,625.14 \$0.00	86.00 0.00	366.22 0.00	\$216.57 \$0.00
Activity 644300 -	Provide for Control of Pests				
Product:	Scheduled Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$43,375.96 \$0.00	145.00 0.00	721.98 0.00	\$299.14 \$0.00
Activity 644310 -	Provide Irrigation for Turf				
Product:	Scheduled Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$186,958.43 \$0.00	100.00 0.00	1,313.75 0.00	\$1,869.58 \$0.00
Activity 644320 -	Repair of Irrigation Equipment				
Product:	Work Hours				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$56,027.24 \$0.00	1,080.06 0.00	1,080.06 0.00	\$51.87 \$0.00
Totals for Service Delivery P	lan 64406 Part 01: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$845,637.78 \$0.00		Work Hours 13,075.84 0.00	

Service Delivery Plan 64406 Part 02 - Maintain Trees and Shrubs

Program 644 - Leisure Services for Non-Dependent Populations

FY 2003/2004 Recommended

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644330 - Main	tain Trees				
Product: A Tre					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$54,502.05 \$0.00	2,313.00 0.00	1,046.35 0.00	\$23.56 \$0.00
Activity 644340 - Main	tain Ground Cover, Shrubs, Parking Area				
Product: Acre	_				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$25,359.10 \$0.00	1.00 0.00	526.66 0.00	\$25,359.10 \$0.00
Totals for Service Delivery Plan 64	4406 Part 02: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$79,861.15 \$0.00		Work Hours 1,573.01 0.00	
Service Delivery Plan 644	06 Part 03 - Maintain Golf Course Facilities				
		Costs	<u>Products</u>	Work Hours	Product Costs
Activity 644350 - Main	tain Sand Traps				
Product: Acre					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$58,517.22 \$0.00	4.00 0.00	1,119.59 0.00	\$14,629.31 \$0.00
Activity 644360 - Main	tain Lakes				
Product: Acre					
	FY 2002/2003 Adopted	\$30,729.14	6.00	209.27	\$5,121.52

\$0.00

0.00

0.00

\$0.00

Program 644 - Leisure Services for Non-Dependent Populations

		Costs	<u>Products</u>	Work Hours	Product Costs
Activity 644370 -	Provide Amenities				
Product:	Scheduled Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$87,800.22 \$0.00	364.00 0.00	1,945.04 0.00	\$241.21 \$0.00
Activity 644380 -	Repair of Mechanical Equipment				
Product:	Work Hours				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$82,598.55 \$0.00	1,569.52 0.00	1,569.52 0.00	\$52.63 \$0.00
Activity 644390 -	Maintain Cart Paths				
Product:	Scheduled Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$17,616.57 \$0.00	124,760.00 0.00	347.62 0.00	\$0.14 \$0.00
Activity 644400 -	Provide for Miscellaneous Repairs				
Product:	Work Hours				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$9,208.39 \$0.00	99.98 0.00	99.98 0.00	\$92.10 \$0.00
Totals for Service Delivery P	lan 64406 Part 03: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$286,470.09 \$0.00		Work Hours 5,291.02 0.00	

Service Delivery Plan 64406 Part 04 - Maintain Buildings and Restrooms

Program 644 - Leisure Services for Non-Dependent Populations

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
_	· Provide Building Repairs				
Product:	Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$22,787.42 \$0.00	209.00 0.00	220.90 0.00	\$109.03 \$0.00
Activity 644420 -	Provide Custodial Maintenance				
Product:	Scheduled Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$54,396.42 \$0.00	364.00 0.00	1,002.17 0.00	\$149.44 \$0.00
Totals for Service Delivery P	Plan 64406 Part 04: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$77,183.84 \$0.00		Work Hours 1,223.07 0.00	
Service Delivery Pla	nn 64406 Part 05 - Protect Golf Customers and Public	:			
		Costs	<u>Products</u>	Work Hours	Product Costs
•	- Provide Safety Inspections A Scheduled Inspection				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$1,556.70 \$0.00	12.00 0.00	27.90 0.00	\$129.73 \$0.00
•	Provide for Sunnyvale Golf Course Golf Play Participant Hour				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$15.59 \$0.00	443,250.00 0.00	1.16 0.00	\$0.00 \$0.00

Program 644 - Leisure Services for Non-Dependent Populations

	i: //2003 Adopted //2004 Recommended	<u>Costs</u> \$1,572.29 \$0.00		<u>Work Hours</u> 29.06 0.00	
Service Delivery Plan 64406 Part 06	- SDP 64406 Allocation Items				
		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
	2/2003 Adopted 2/2004 Recommended	\$1,290,725.15 \$0.00		21,192.00 0.00	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64407 - Golf - Sunken Gardens Golf Course

Enhance quality of life, physical fitness and enjoyment by operating an 9-hole golf course facility with competitive market rates for non-residents and discounts for Sunnyvale residents, so that:

Service Delivery Plan Measures	FY2002/2003 Adopted	FY2003/2004 Recommended
 Rounds of golf are played out of 91,500 optimum rounds depending on year-round favorable weather conditions. Rounds of Golf 	91,500.00	0.00
- Optimum Rounds	91,500.00	0.00
* There are 2.25 participant hours of golf activity recorded per golf round - Participant Hours	205,875.00	0.00
* The overall customer satisfaction and facility quality inspection rating is 90%.- Rating	90.00%	0.00%
* Golf services revenue to operating expense ratio is 2.6 Ratio	2.60	0.00

Program 644 - Leisure Services for Non-Dependent Populations

Notes

Golf Course Operations and Services have been restructured into its own program (645) for FY 2003/2004.

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64407 Part 01 - Maintain Turf Areas

		Costs	<u>Products</u>	Work Hours	Product Costs
Activity 644450 - Mow 0	Greens				
Product: Acre					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$35,713.31 \$0.00	0.86 0.00	574.61 0.00	\$41,527.10 \$0.00
Activity 644460 - Maint	ain Greens				
Product: Acre					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$35,167.91 \$0.00	0.86 0.00	476.80 0.00	\$40,892.92 \$0.00
Activity 644470 - Mow	Tees and Collars				
Product: Acre					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$16,331.70 \$0.00	0.69 0.00	385.11 0.00	\$23,669.13 \$0.00
Activity 644480 - Maint	ain Tees and Collars				
Product: Acre					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$15,160.88 \$0.00	0.69 0.00	231.06 0.00	\$21,972.29 \$0.00
Activity 644490 - Mow l	Fairways				
Product: Acre	•				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$43,867.31 \$0.00	20.00 0.00	904.70 0.00	\$2,193.37 \$0.00
Activity 644500 - Maint	ain Fairways				
Product: Acre					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$16,208.08 \$0.00	140.00 0.00	146.71 0.00	\$115.77 \$0.00

Program 644 - Leisure Services for Non-Dependent Populations

		<u>Costs</u>	Products	Work Hours	Product Costs
Activity 644510 -	Mow Driving Range				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$6,164.06 \$0.00	8.00 0.00	122.26 0.00	\$770.51 \$0.00
Activity 644520 -	Maintain Driving Range				
Product:	Acre				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$25,648.95 \$0.00	8.00 0.00	195.61 0.00	\$3,206.12 \$0.00
Activity 644530 -	Provide for Control of Pests				
Product:	Scheduled Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$8,289.72 \$0.00	30.00 0.00	110.03 0.00	\$276.32 \$0.00
Activity 644540 -	Provide Irrigation for Turf				
Product:	Scheduled Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$47,770.29 \$0.00	28.00 0.00	600.28 0.00	\$1,706.08 \$0.00
Activity 644550 -	Repair of Irrigation Equipment				
Product:	Work Hours				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$11,755.85 \$0.00	183.38 0.00	183.38 0.00	\$64.11 \$0.00
Totals for Service Delivery P	lan 64407 Part 01: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$262,078.06 \$0.00		Work Hours 3,930.55 0.00	

Service Delivery Plan 64407 Part 02 - Maintain Trees and Shrubs

Program 644 - Leisure Services for Non-Dependent Populations

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644560 - Main	tain Trees				
Product: A Tre	ee				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$17,227.21 \$0.00	929.00 0.00	304.42 0.00	\$18.54 \$0.00
Activity 644570 - Main	tain Ground Cover, Shrubs, Parking Area				
Product: Acre					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$17,622.84 \$0.00	2.20 0.00	473.13 0.00	\$8,010.38 \$0.00
Totals for Service Delivery Plan 64	4407 Part 02: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$34,850.05 \$0.00		Work Hours 777.55 0.00	
Service Delivery Plan 644	07 Part 03 - Maintain Golf Course Facilities				
		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644580 - Main	tain Sand Traps				
Product: Acres	s				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$12,312.98 \$0.00	0.40 0.00	293.42 0.00	\$30,782.45 \$0.00
Activity 644590 - Provi	de Amenities				
Product: Scheo	duled Service				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$32,105.91 \$0.00	364.00 0.00	721.31 0.00	\$88.20 \$0.00

Program 644 - Leisure Services for Non-Dependent Populations

FY 2002/2003 Adopted

FY 2003/2004 Recommended

Activity 644600 - Repair of Mechanical Equipment Product: Work Hours	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$24,050.72 \$0.00	469.47 0.00	469.47 0.00	\$51.23 \$0.00
Activity 644610 - Provide Miscellaneous Site Repair Activities Product: Work Hours				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$4,241.33 \$0.00	61.13 0.00	61.13 0.00	\$69.38 \$0.00
Totals for Service Delivery Plan 64407 Part 03: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$72,710.94 \$0.00		Work Hours 1,545.33 0.00	
Service Delivery Plan 64407 Part 04 - Maintain Buildings and Restrooms				
Activity 644620 Provide Puilding Densing	Costs	<u>Products</u>	Work Hours	Product Costs
Activity 644620 - Provide Building Repairs Product: Service				
FY 2002/2003 Adopted FY 2003/2004 Recommended Activity 644630 - Provide Custodial Maintenance Product: Scheduled Service	\$7,779.84 \$0.00	75.00 0.00	108.81 0.00	\$103.73 \$0.00

\$42,072.76

\$0.00

364.00

0.00

1,116.20

0.00

\$115.58

\$0.00

Program 644 - Leisure Services for Non-Dependent Populations

	Part 04: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$49,852.60 \$0.00		Work Hours 1,225.01 0.00	
Service Delivery Plan 64407 P	Part 05 - Protect Golf Customers and Pul	olic			
		Costs	<u>Products</u>	Work Hours	Product Costs
Activity 644640 - Provide S Product: A Schedu	• •				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$1,434.49 \$0.00	12.00 0.00	29.34 0.00	\$119.54 \$0.00
Activity 644670 - Provide for Product: Participan	or Sunken Gardens Golf Play nt Hour				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$39.81 \$0.00	205,875.00 0.00	1.22 0.00	\$0.00 \$0.00
	Part 05: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$1,474.30 \$0.00		Work Hours 30.56 0.00	
Service Delivery Plan 64407 F	Part 06 - SDP 64407 Allocation Items				
		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Totals for Service Delivery Plan 64407:					
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$420,965.95 \$0.00		7,509.00 0.00	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64408 - Provide Rental Golf Cars - Sunnyvale

Program 644 - Leisure Services for Non-Dependent Populations

Notes

Golf Course Operations and Services have been restructured into its own program (645) for FY 2003/2004.

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64408 Part 01 - Provide Rental Golf Cars - Sunnyvale

	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644680 - Prepare Golf Cars - Sunnyvale				
Product: Work Hours				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$125,360.92 \$0.00	4,423.08 0.00	4,423.08 0.00	\$28.34 \$0.00
Activity 644690 - Repair Golf Cars - Sunnyvale				
Product: Work Hours				
FY 2002/2003 Adopted FY 2003/2004 Recommended	\$9,528.12 \$0.00	100.00 0.00	110.47 0.00	\$95.28 \$0.00
r i 2003/2004 Recommended	\$0.00	0.00	0.00	\$0.00
Totals for Service Delivery Plan 64408:	Costs		Work Hours	
FY 2002/2003 Adopted	\$134,889.04		4,533.55	
FY 2003/2004 Recommended	\$0.00		0.00	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64409 - Provide Golf Services - Sunnyvale

Program 644 - Leisure Services for Non-Dependent Populations

Notes

Golf Course Operations and Services have been restructured into its own program (645) for FY 2003/2004.

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64409 Part 01 - Provide Golf Services - Sunnyvale

	Costs	<u>Products</u>	Work Hours	Product Costs
Activity 644700 - Provide Customer Service - Sunnyvale				
Product: Open Play Rounds				
FY 2002/2003 Adopted	\$484,511.80	0.00	8,702.56	\$0.00
FY 2003/2004 Recommended	\$0.00	0.00	0.00	\$0.00
Activity 644710 - Provide Tournament Services - Sunnyvale				
Product: Tournament Rounds				
FY 2002/2003 Adopted	\$21,889.52	0.00	969.90	\$0.00
FY 2003/2004 Recommended	\$0.00	0.00	0.00	\$0.00
Totals for Service Delivery Plan 64409:	Costs		Work Hours	
FY 2002/2003 Adopted	\$506,401.32		9,672.46	
FY 2003/2004 Recommended	\$0.00		0.00	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64411 - Provide Driving Range Services - Sunken Gardens

Program 644 - Leisure Services for Non-Dependent Populations

Notes

Golf Course Operations and Services have been restructured into its own program (645) for FY 2003/2004.

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64411 Part 01 - Provide Driving Rge Svs - Sunken Gardens

		<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
•	Prepare Driving Range - Sunken Gardens Open Days				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$153,756.17 \$0.00	0.00 0.00	7,420.20 0.00	\$0.00 \$0.00
•	Repair Driving Range Equip - Sunken Garden Work Hours				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$2,172.11 \$0.00	25.00 0.00	29.35 0.00	\$86.88 \$0.00
Activity 644740 - I	Provide Golf Instruction - Sunken Garden				
Product:	Participant Hours				
	FY 2002/2003 Adopted FY 2003/2004 Recommended	\$16,688.54 \$0.00	0.00 0.00	440.21 0.00	\$0.00 \$0.00
Totals for Service Delivery Pla	nn 64411: FY 2002/2003 Adopted FY 2003/2004 Recommended	<u>Costs</u> \$172,616.82 \$0.00		Work Hours 7,889.76 0.00	

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64412 - Provide Golf Services - Sunken Gardens

Program 644 - Leisure Services for Non-Dependent Populations

Notes

Golf Course Operations and Services have been restructured into its own program (645) for FY 2003/2004.

Program 644 - Leisure Services for Non-Dependent Populations

Service Delivery Plan 64412 Part 01 - Provide Golf Services - Sunken Gardens

	<u>Costs</u>	<u>Products</u>	Work Hours	Product Costs
Activity 644750 - Provide Customer Service - Sunken Garden				
Product: Open Play Rounds				
FY 2002/2003 Adopted	\$141,975.14	0.00	6,410.65	\$0.00
FY 2003/2004 Recommended	\$0.00	0.00	0.00	\$0.00
Activity 644760 - Provide Tournament Service - Sunken Gardens				
Product: Tournament Rounds				
FY 2002/2003 Adopted	\$16,639.56	0.00	746.60	\$0.00
FY 2003/2004 Recommended	\$0.00	0.00	0.00	\$0.00
Totals for Service Delivery Plan 64412:	Costs		Work Hours	
FY 2002/2003 Adopted	\$158,614.70		7,157.25	
FY 2003/2004 Recommended	\$0.00		0.00	

Program 644 - Leisure Services for Non-Dependent Populations

		Costs	<u>Products</u>	Work Hours	Product Costs
Totals for Program 644:					
	FY 2002/2003 Adopted	\$4,031,623.64		92,615.00	
	FY 2003/2004 Recommended	\$1,360,667.24		34,302.00	